The Syllabus of Systems

**ERP**

**MIS**
MIS in the Internet Era, Managing Information Systems in Organisation – IT interaction model - Data and information- measuring data, information as a resource, information in organisational functions. Decision Models - Tactical decisions - operational decisions - strategic decisions, communication in organisations. MIS landscape and current trends. TPS, DSS, ES and AI relevance to Organizations.

**e-Business Models**
Business - to - Business (B2B) - Business - to - Consumer (B2C) -Consumer - to - Consumer (C2C) - Consumer - to - Business (C2B) - Business - to - Government (B2G) - Government - to - Business (G2B) - Government - to - Citizen (G2C)

**SCM Systems**

**CRM Systems**

**Systems Thinking**